

Guess the heritage

Wikipedia description

- Construction started: 28 January 1887
- Completed: 15 March 1889
- Opening: 31 March 1889
- Architectural ht: 300m
- Tip: 324 m
- Top floor: 276 m
- Floor count: 3
- Lifts/elevators: 8
- Architect: Stephen Sauvestre

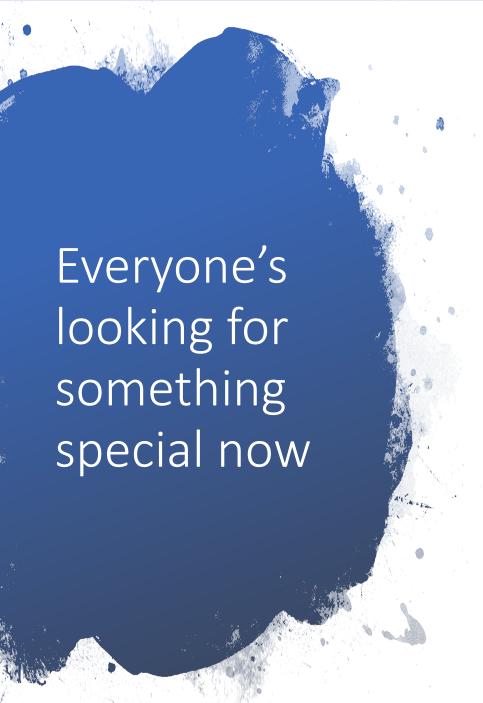
Guess the heritage

An 11-year-old child's description:

"It looks like an an arrow. There are a lot of tourists on it. It is very tall."

An interpretive description:

It symbolises the industrial revolution that took 19th century Western Europe by storm. It celebrates 100 years of rapid change that paved the way for a modern republic. It split public opinion when it was built but what do you see, when you think about the city of love?



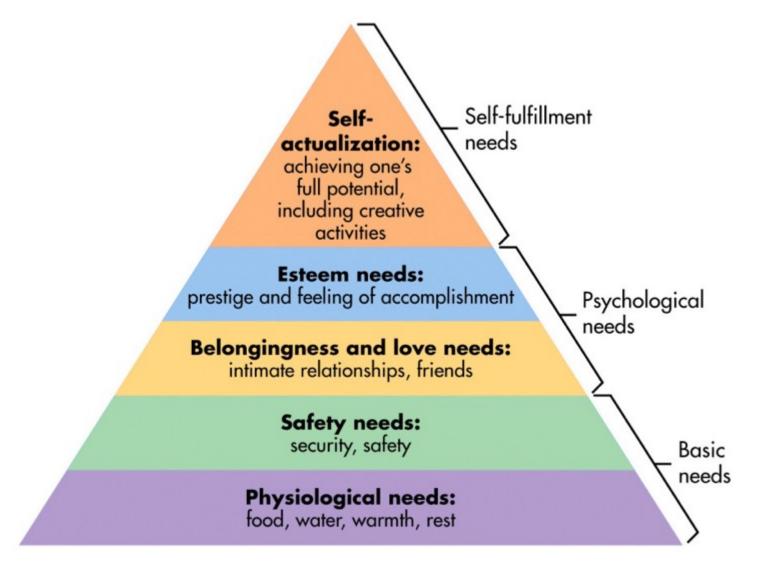
- Search for purpose purpose is key (2016 Interpret Europe trends study)
- Empathy and fulfilment
- Life-changing
- Escapism
- Well-being
- Personal challenges, bucket list,
 ...



Relevant trends in tourism

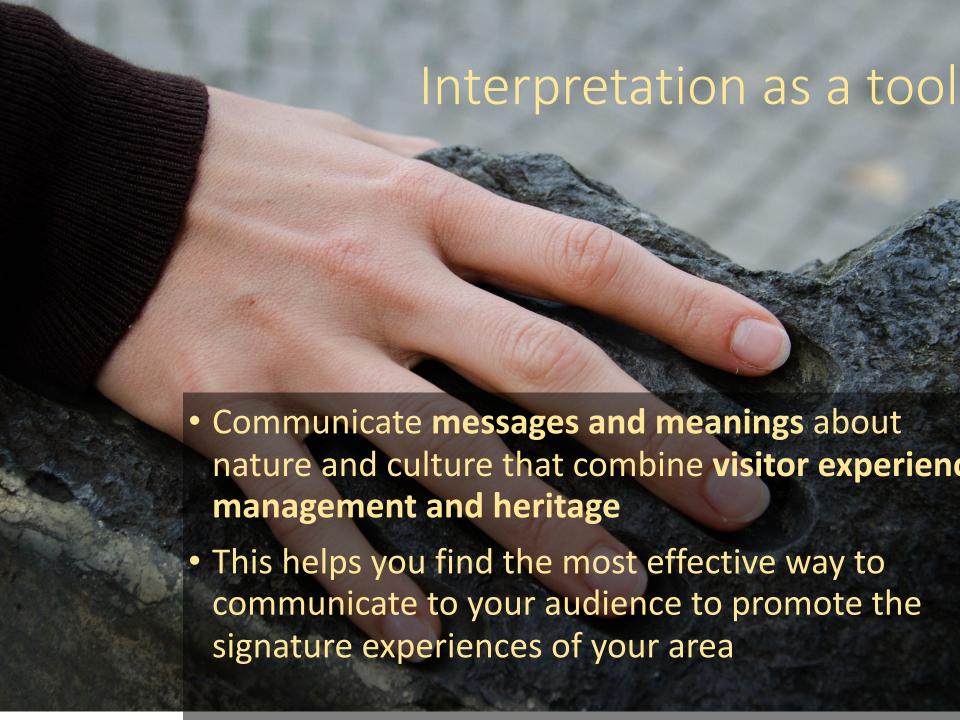
- Climate change and sustainability
- authentic natural & cultural experiences (tangible and intangible)
- Simple activities and 'soft' adventure (learning something new in an attractive place - transformative travel
- Health & wellness activities (relaxing, stress reduction and mindfulness)
- Common denominator: making meaningful experiences

Maslow's hierarchy of needs



We live in an historic environment

- "The material and natural world around us, as shaped by people's activities through time and perceived by people now" (Mus. London Archaeology)
- Tangible (buildings) and intangible (traditions, arts, rituals)
- Socio-cultural values (historical, symbolic, aesthetic)
- Economic values (regeneration sense of place, identity
- Important driver for local economy but taken too far = commodification/stereotypes
- Needs to be done sensitively and sustainably



1. Planning your interpretation



Interpretive planning basics

- Why are we doing this?
- What do we want to say?
- Who do we want to say it to?
- How will we do it?
- A collective decision-making process to plan, make connections, communicate and make a difference



- Sense of belonging
- Value and pride
- Involvement
- Improved facilities
- Vibrant communities...

Why are we doing this?



Increase understanding about the area



(better) manage visitors & engage residents



(better) manage sites



Add value to the local economy

What do we want to say?



Pristine natural landscapes



Cross-border culture



Ancient people and traditions



Top of the world



Gastronomy and hospitality



Mysticism inspired by the landscape

Who do we want to say it to?

- Visitors
- Local people
- Special interest (e.g. birders)
- National tourist route travellers...
- Length of stay, numbers, characteristics, interests, expectations, etc.



How will we do it?

- Personal interpretation guided visits, etc.
- Non-personal interpretation panels, brochures, leaflets, apps
- Lots of media options, locations, timings
- Use a principle theme to describe a whole area and sub-themes to highlight your signature experiences

Example of a principle (overarching) theme

A theme that acts as an umbrella for the whole region:

"Varanger, Norway's rugged Arctic outpost is a sanctuary for nature that has welcomed and shaped its proud people for thousands of years".



Subthemes, some examples...

"Varanger's rugged yet bountiful natural resources have nurtured Norway's most ancient cultural landscape ever since the ice sheets retreated"

"The Sami People's profound bond of living and working on the land respects time-honoured traditions, yet moves with the times"

"Varanger is a cultural melting pot with an exciting array of events and festivals blending popular tradition and modernity"

"The magical power of the Northern Lights is a true wonder of the polar atmosphere and source of inspiration for many stories and tales"

"The climate of Varanger is a source of innovation for its people and offers a genuine sense of adventure that makes you feel truly alive"

"From the rare, colourful to exotic, birds and birdwatchers alike are magnetically drawn to these Arctic lands"

"Varanger was the point of departure for one of the most daring challenges in polar exploration"

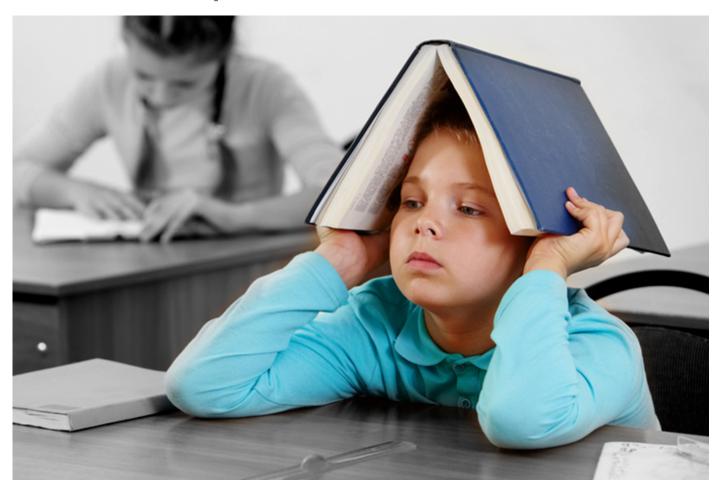


Interpreting our heritage

- Gives natural and cultural heritage a voice
- Communication tool to dip beneath the surface of our surroundings
- Reveals deeper meanings and relationships that we can identify with

2. Moving from facts to deeper meanings

The killer question: So what?



Freeman Tilden definition (1957)

"Heritage interpretation is an educational activity which aims to reveal meanings and relationships through the use of original objects, by first-hand experience and by illustrative media rather than simply to communicate factual information."

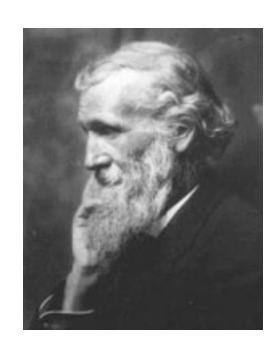




John Muir

I'll interpret the rocks, learn the language of flood, storm and the avalanche. I'll acquaint myself with the glaciers and wild gardens, and get as near to the heart of the world as I can.

Muir 1871 in Wolfe, L. (1978) The Life of John Muir. Madison: The University of Wisconsin Press, 144





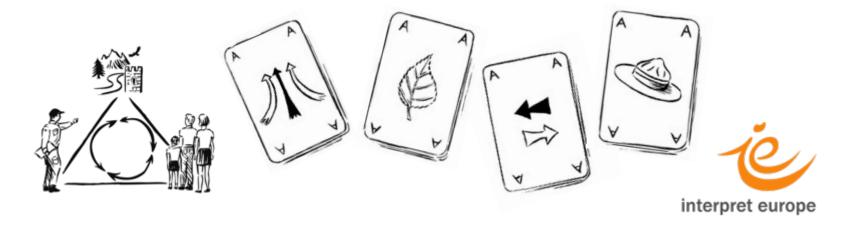
The interpretive triangle





The interpretive triangle

- We turn sites and objects into experiences
- We provoke resonance and participation
- We foster appreciation and respect for all heritage
- We offer paths to deeper meaning



The interpretive triangle







Developing a theme

Object: Dying pine tree

Topic: Industrial forests

Message: Although I am dying, under my bark, insects and birds make their home

Theme: Dead trees may not be the most attractive part of the forest but they are essential for its health



Theme to encapsulate your message

01

A theme expresses the reason why you should care about an object or place

02

It amplifies what you want to say

03

Connects with the head, hands and heart

A theme is...



A sentence: subject, object and verb



The King Crab is a potential threat to the marine ecosystem yet an important source of income"

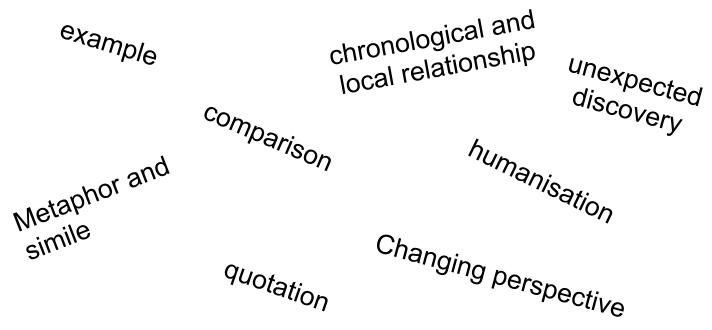
Helping your visitors access your heritage



Stepping stones

Stepping stones

connecting visitors to heritage objects





But also...

Open-ended questions

universal
concepts

Formations

Surprises
revelations and





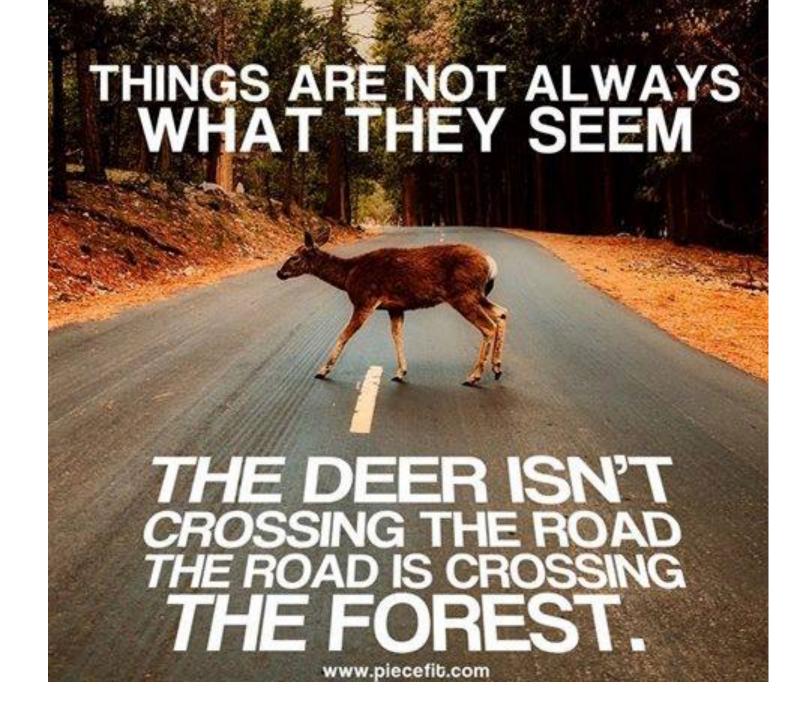
Universal concepts

Mean something to almost all people around the world









Don't teach or instruct, but provoke and inspire





Interpretation and sustainability

Objects or sites that:

- at have social, economic and environmental dimensions
- directly relate to the visitor's world
- point from past or present into the future
- build bridges from local to global concerns



Sustainable development goals





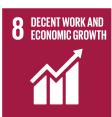
































UN – United Nations (2018) SDG Poster. New York: United Nations



Sustainable development goals



UN – United Nations (2018) SDG Poster. New York: United Nations





"It's not what you look at that matters, it's what you see"

Henry David Thoreau

3. Non-personal interpretation

tips to add a spark to your writing and better engage visitors





STRUCTURE D'UNE PLANTE

CORRESPONDED TO LOS PROPERS

CHINEBO SPRINGS BARBARARARA TA 11 - 11 1 245



organe reproducteur de la plante

PÉDONCULE 37873377313

FEUILLE grâce à la chlorophylle, elle capte l'énergie solaire pour fabriquer ses propres aliments.



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PÉTIOLE de la feuille 1 " " " " ! ! ! ! .

TIGE

transporte la sève.

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RACINES absorbent l'eau et les sels minéraux.



DÉTAIL D'UNE FLEUR



Les ÉTAMINES forment l'androcée : organes mâle produisant le pollen.



Les CARPELLES forment le gynécée (pistil) : organes femelles produisant les ovules.

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forment la corolle.

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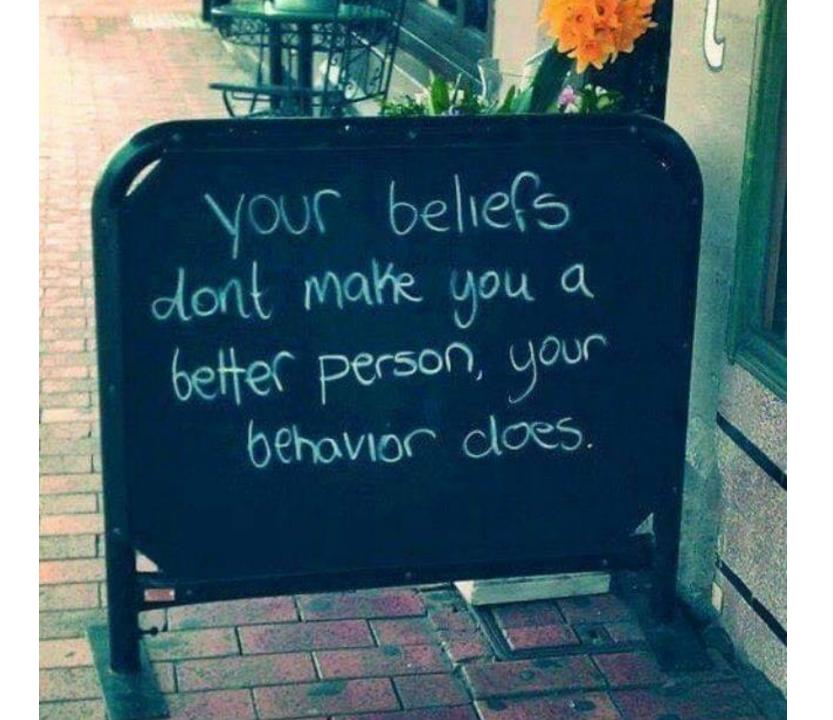
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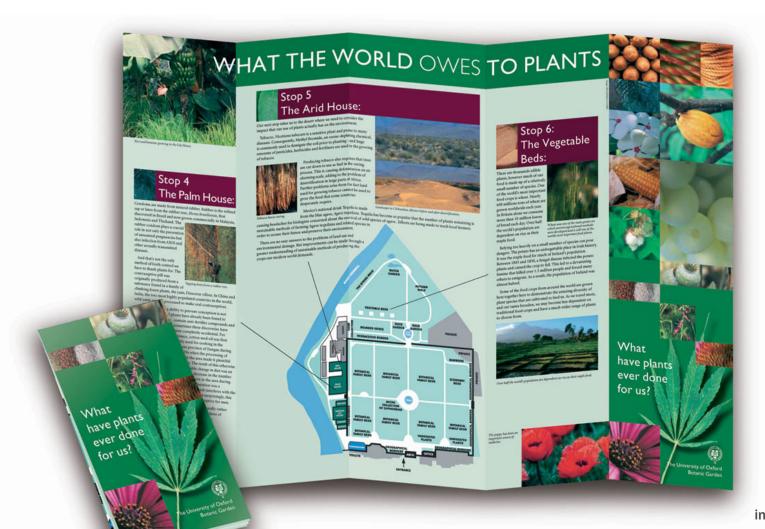
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PÉDONCULE











The Alaskan happin Sertled in Wales Named after Sitka in Southern Alaska, and not everyone's 2 of 6 in the 'Grown in Wales' series It copes very well with our wer climate in Wales. Smaller trees Are used for paper making because of their fibre and white Colour, and in the manufacture of different Spes of board. Larger trees are used for pallers, packing cases and building. Much of the visitor centre's frame (joists, studs etc.) Comisiwn Coedwigaeth Cymru Forestry Commission Wales Parc Coedwig Coed y Brenin Forest Park



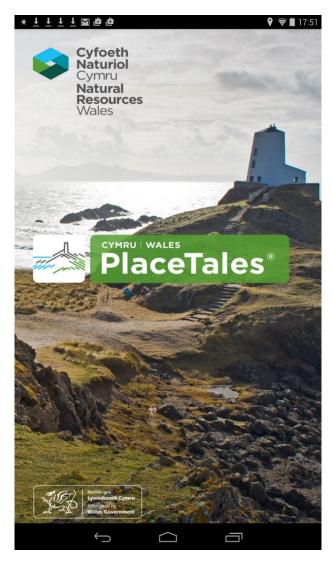


Start the visit

Buy your tickets online

HOURS & ADVICES









English Heritage 🤡 @EnglishHeritage · Aug 14

358 years ago, Britain began its love affair with tea. As for the "perfect cup", that's up for debate! #AfternoonTeaWeek



How to Make a Cup of Tea - The Victorian Way

Join Mrs Crocombe as she takes a break from her busy day of cooking to make a pot of tea in the kitchens of Audley End House.

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↑ 302

448

Non-personal interpretation

Your goal: Provoke - Relate - Reveal

- Interpretation is not instruction, but provocation (in a nice sense)
- If you don't relate to the visitor, your interpretation is sterile
- Interpretation uses information to reveal deeper meanings

After Freeman Tilden (Interpreting our Heritage, 1957)

Provoke, relate, reveal

Good, bad, not so good?

CORAL REEFS

Boasting a higher diversity of species than most rain forests, coral reefs are the Amazons of the underwater world. These massive limestone structures are built layer upon layer by living corals and other reef-building animals on top of older coral skeletons. A SPECTACULAR ABUNDANCE OF LIFE is drawn to coral reefs, which teem with activity as their inhabitants vie for food and living space. In otherwise barren waters, these bustling oases are essential to the survival of countless marine animals.





STRUCTURE D'UNE PLANTE

CORRESPONDED TO LOS PROPER

CHINARA DERINA parparareas as 11 - 11 1 245



organe reproducteur de la plante



FEUILLE grâce à la chlorophylle, elle capte l'énergie solaire pour fabriquer ses propres aliments.





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Ο Παράσεων ανευδορήθηκα στο Γ. Δετορού Α. Χ. στο α γλειτερίς διδευστρός του αλακλημούτρε το 412 σ.Χ. Αρακτέσερισες του νουά ήταν α Ικείνος στο ο Καλλικρότης. Το αφοιεκτουνικό γλειτεία απόδεως α και το μέχρι λάβενου μού με τους ανεκρότεις του ο μεγάδος γλειτερίς στο φέλος του Περικόλ, Φενδίος, α Αρφάσεινο άγκλησε της διούς με την Ανεβλητική απόσης του νουά. Ο Φενδίος φέλοτελονήσεις επιστής το αγούα Αρφάσεινο άγκλησε της διούς με την Ανεβλητική απόσημε έρφελους του έφος Ω μ. το απούα έχειο τωποθετεριμένο στον σημά. Το άγκλησε δεν διασφερέθρεις αλλά η μορφή του μας απο γνωστεί από αμαστική συγγρο-

2) slumstic Sidscooper; 100 VPRIII

Η πίουσε γλιστή διακόρμηση του Παρθενώνα, η οσοία στό τους σωμές υπόστη σημετικές επίσερη μές μές ποι λεηλοσίες, οποτελούνταν από 12 μεταίτες, τις συνθέσεις των πετωρέσων και τη ζωρόμο (βλ. συλδουστού για νέοο). Μερέλο μέρος του πρωτέτεισου γλιστού διακόθρειο οκτίδεται στο Μουσεία τις Αλλοσίολος.

Οι μεχόσες έκουν ως δέρει τον σχώνει των Ολωμιών διών κειτά των εξεργεμένων διρόντων (προτιμών αυτή των εξεργεμένων διρόντων (προτιμών αυτή υποτιμών) αυτή εκλειμό, την άλωση της Τρούος αυτά τως Ελληνίας (λίαν Περιός) στη βόρεια, την αντίμμου τη πλέη Ακτική και στιγκές πέλης μεταξύ Ελληνία της Εκντικών (Ενντικών) στη στιγκές (Ενντικών) στιγκές (Ενντικών)

Το συγεσολού σύτωμα απαικεινόζει τη μέννηση της Αδήνος από το καφάλι του ποτέρει της Δύο, συμπού άλλων θεών του Ολύμπου. Τη χενεθλεί κρέρε της θεώς ορισθετούν το άρματο του Ηθών και της Σαλήνης στος γωνίες του απούρετας. Το δυτικό απαικεί παρικείταια τη διομέκη της Αδηνός με την Ποσισδώνι για τον προστοιοία της Απικές, με την πορισκό βουλλών που ήταν οι γενέφειες των Αδηνούως και τοπικοί ποτέρειση στο πορισκού του στικού κατόνο.

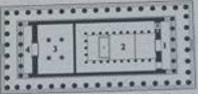
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The sculptural adornment of the sample

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The memopies deput the bactle between the Olympian gods spanis she rebellious Gonta (Eigenverschy) on the east side, the sack of Typy by the Greeks Silve parasi on the sorth side, the repulsion of the Advances who threatened the city (Amesonomichy) on the west side, and somes of bands between Greeks and Centeres (Centerentally) on the south side

The east pedimers represents the birth of Actions from the head of her father Zion, in the prepares of inther Olympian gods. The duranter of the birthday of the goddess is defined by the chartes of Helios (the east and the charte) of Seines (the mont) as the corners of the pedimers. The weet pedimers where the depute between Athera and Possidon for the proceeding of Action, in the presence of the lengt white were the foreigness of the Athera and Possidon for the proceeding of Action, in the Presence of the lengt white were the foreigness of the Athera and local tenses or personal contents of the Ation tendence.

The frieze, an interculary layer element in a Don't building of a total length of MS in respect the processors of the Sessional of the Great Parachenasa, in which several groups of the unitaries and the army of Adhers, parachpated. The procession concludes on the sast side, with the offering of the note (pepter), for the state states of Arbeira Politic in the presence of the Ottonplan gods.

And there's more...





delle Langhe e del Roero

Appoggiati qua e là sulle sommità di mille colline. alfieri d'un sapiente gioco di scacchi in attesa della mossa vincente, i castelli di Langhe e Roero punteggiano uno scenario da favola. Sentinelle che si richiamano l'un l'altra, i manieri tracciano un percorso immaginario da seguire con lo sguardo, fino a perdersi in un luogo senza tempo, sospeso tra storia e mito. testimone di guerre e amori, nobiltà e ferocia.

I nomi di paesi e fortezze richiamano alla memoria quelli di famiglie nobili ed evocano il ricordo di uomini già diventati storia: dai Roero ai Falletti, dall'Alfieri a Fenoglio, è tutto un susseguirsi di richiami all'epica di una terra e di un popolo intero

Guarene risuona ancora del nome dei Roero, già nel



Guerra, ma anche amore: quello contrastato tra due giovani ci conduce verso nord, a Castellinaldo, in cima a una collina da cui si domina la valle del rio Madonna delle Aie e del Borbore. Il Castrum Aynaldi fu governato da due famiglie fra loro parenti. I Damiano e I, Malabayla, che fecero edificare due castelli, uno rosso e uno bianco. Rapporti difficili, esacerbati dall'amore. tra Violanta e Francesco: il loro matrimonio, reso possibile dalla dispensa vescovile al divieto di unioni fra consanguinel, fu duramente osteggiato dalle rispettive famiglie. Lo scorrere del secoli ci ha lasciato Il solo castello bianco dei Damiano (rifugio per il partigiani; monumento nazionale dal 1972), ma ha risparmiato gli echi d'una storia d'amore senza tempo Razzie e crudeltà segnano invece la storia di Govone. Il

l'UNESCO ha inserito nella lista del patrimonio artistico mondiale. Ad altri altisonanti nomi della cultura si lega il castello di Magliano, edificato per volere della famiglia astigiana degli Alfieri: Vittorio



Au cœur des Dentelles de Montmirail







Les Dentelles de Montmirail vues de Suzette en 1890, coll. part.

Sur les lieux où vous vous trouvez, des failles apparurent. Ces lignes de fracture provoquèrent un appel d'air pour les anciennes roches comprimées sous terre qui remontèrent rapidement à la surface. Les roches dures comme le calcaire se redressèrent en à-pic tandis que les roches plus tendres (et plus vieilles) remontèrent le long des pentes : c'est ce que l'on appelle le « diapir de Suzette ».

Ainsi, au pied de la crête de Saint-Amand à plus de 600 m d'altitude, et jusqu'à Lafare se trouvent les roches les plus anciennes du Comtat, datées du Trias, c'est-à-dire environ 200 millions d'années.

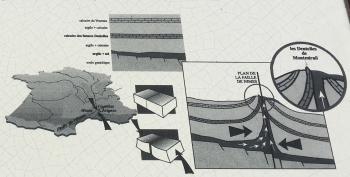
Ces quelques centaines d'hectares, reconnaissables par leur terre de couleur jaune, donnent aux vins de Suzette une typicité exceptionnelle.

Le point culminant du massif

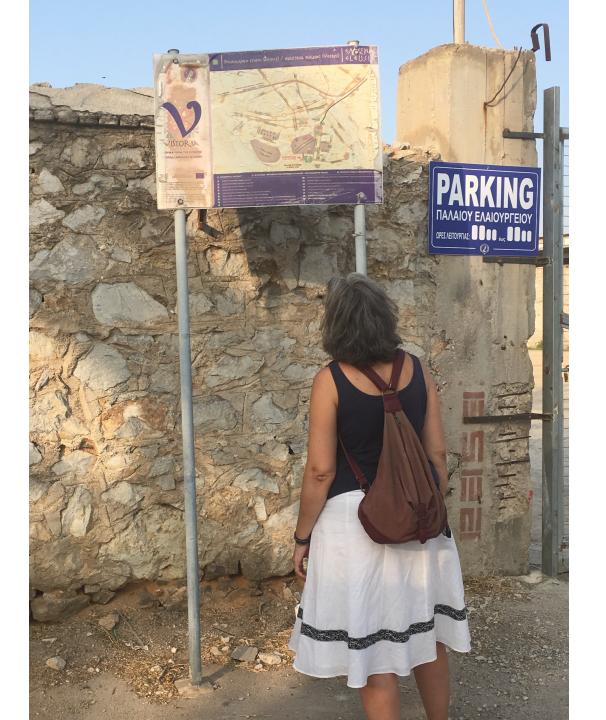
Le village de Suzette est situé à 410 m d'altitude derrière le cirque de Saint-Amand. Du haut de ses 732 m, le Saint-Amand est le point culminant des Dentelles de Montmirail. Il correspond également à la partie la plus orientale du massif. Vers le sud-ouest, se détachent les silhouettes escarpées du Grand Montmirail et des Dentelles Sarrasines tandis qu'au sud, un ensemble de piés - de collines - assurent la transition avec la plaine de Carpentras. Entre collines et falaises, se trouvent les vignobles de la vallée de la Riaille de Suzette.

Un terroir géologique exceptionnel

Il y a des millions d'années, une mer peu profonde recouvrait la région. Environ 40 millions d'années avant notre ère, le continent africain entra en collision avec l'Europe au niveau de l'Espagne. Le fond des mers remonta brusquement et de nouvelles terres émergèrent, plissées d'Est en Ouest à cause du choc : les Pyrénées mais aussi les montagnes provençales comme le Luberon, les monts de Vaucluse ou le Ventoux.



Coupes géologiques des Dentelles de Montmirail depuis leur formation. Les flèches blanches correspondent aux remontées des gypses du Trias par le diapir de Suzette, O.N.F.









How to capture the curiosity of readers

- Get to the point!
- Keep it brief no more than 50 words in a paragraph, 60 characters max to a line
- 3-30-3 rule
- Simple language, no jargon, short words: buy not purchase, build not construct
- Action verbs: snap, grip, swoop, surge, crash, etc.
- Metaphors and comparisons
- Active not passive verbs: 'we manage' not 'this site is managed by'

More tips



- Personification make your object think or speak
- Avoid clichés
- A picture is worth a thousand words
- Don't show a photo of what can already be seen!
- Use universals (love, loss, birth, suffering, family, hope, freedom)
- Encourage the use of senses (close your eyes and take a deep breath)
- Create interest: use questions, commands and requests – you, your, I me, us: personal pronouns

The 3-30-3 rule



A message hierarchy

- 3 seconds: the title must register with the reader in 3 seconds
- 30 seconds: if title hooks them, visitors will look at a text for 30' – your main message large script, 2 paragraphs long
- 3 minutes: If interested in the topic, visitors will move to more detailed info and graphics (displayed in boxes)

Provoke - Relate - Reveal

Can you walk under water?

The dipper can!

Sparrow-sized with a white throat the bird likes to sit on waterside stones.

Every now and then it hops into the water and searches the floor of the stream for insects.

Here on the Kirnitzsch the dipper feels at home. Perhaps you will discover one.

Reading time: approx. 15 sec., readability (here: c:w): 5.0





Exercise: Interpretation versus information

This text is VERY boring. Rewrite it to make it exciting to read!

Coast redwood

The coast redwood (sequoia sempervirens) is the sole living species of the genus Sequoia in the cypress family cupressaceae. It is an evergreen, long-lived monoecious tree living 1200 -1800 years and more. It can attain 368 feet (110m) in height. It has a conical crown with horizontal slightly drooping branches. The bark is very thick with a bright red-brown colour weathering darker. The root system is composed of shallow, wide-spreading lateral roots.



Tallest living thing on the planet

Coast redwoods are the tallest trees in the world.

The highest recorded tree towers to 112 metres, as high as twenty-six London double decker buses stacked on top of each other.

Did you know that some of the oldest Californian redwoods are over 2,500 years old, making them some of the oldest living things on Earth?

Try punching its fireproof spongy bark.

Some examples of interpretive writing applied to web pages

www.ireland.com

Wander through time

At first sight, Ireland's Ancient East is by landscapes and towns, framed by the River Shannon and the Irish Sea. But this land is also . Just ask the locals and the stories will .

Ireland's Ancient East in numbers

15 counties

5000 years of history

100s of festivals

100,000 storytellers*

*well, everyone in Ireland's Ancient East has a story to tell

Ireland makes sure you remain in the present while soaking up its past. It makes sure you listen to its storytellers with reverence...

www.finland.com

Sustainable Finland

. Use these words as your when you are in Finland and you will enrich your visit and help to this beautiful country. Finland's nature is at the core of Finnish life and its is paramount. Living with the environment is here and is an essential element of travel. This includes not only a respect for nature and wildlife, but also people and their age-old customs

www.northlandnz.com

When you stand before the Kauri trees you are in the presence of that were mature trees came to these shores. Explore these ancient living forests...

Spectacular yet diverse coastlines with two

Discover the windswept harbours, giant sand dunes and impressive 153 shipwreck sites of the wild, west coast, to the pristine sandy beaches and ultimate aquatic playground of the east coast.



Interpret Europe conference 8-11 May 2020 Haapsalu, Estonia

Fostering Heritage communities

Thank you!

For further details on training opportunities
for your municipality:

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